



PANTHER

Pediatric Dentistry

Greetings Panther Pediatric Dentistry Family:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and we were happy to have provided emergency care during the shutdown and were excited to resume comprehensive patient care in June 2020. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You will be asked those same questions again when you are in the office. MASKS ARE REQUIRED TO ENTER THE BUILDING AND OFFICE. Our staff gets their temperature taken daily. Also, contactless temperatures will be taken on all patients and accompanying adults when they check in for their appointment. Only 1 adult per 1 child being treated is able to attend the appointment. Children who are not receiving treatment are unable to enter the office.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- You may see that our waiting room will no longer offer magazines, since those are difficult to clean and disinfect. Our Treasure Tower and tablets are disinfected throughout the day to help protect our Panther Cubs and their families.
- Appointments will be managed to allow for social distancing between patients. That might mean that you are offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.
- You will see barriers around the front desk and clinical space to aid in protecting our Panther Cubs and team members. Our team members will also wear masks, goggles, and face shields to keep you safe.

We look forward to seeing you and your cub(s) and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 216-938-8501. For more information, visit us at www.pantherpediatricdentistry.com.

SMILE with Panther Pride,

Dr. Kari and the Panther Pride of PPD